



Sanchar Nigam Pensioners' Welfare Association

Reg. No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/ CGCA/3/26 Dated 7th July, 26

To
Ms. Vandana Gupta
Controller General of Communication Accounts (CGCA)
Department of Telecommunications
Government of India

Subject: Request for Expeditious Approval for Establishment of a CCA Office at Kolhapur that is badly needed at Kolhapur

Respected Madam,

Kindly recall very brief discussion that I have had with you on the aforesaid issue wherein you advised us to submit a note on the said issue. Your kind and gracious attention is, therefore, invited to the detailed proposal enclosed herewith for your kind and serious consideration for establishment of office of Controller of Communication Accounts (CCA) Office at Kolhapur.

The proposal merits urgent and sympathetic consideration as it concerns more than 5,000 pensioners and family pensioners spread across the districts of Kolhapur, Sangli, Satara, Sindhudurg, Ratnagiri and Solapur. **A significant proportion of these beneficiaries are over 70 years of age and are presently coerced to undertake arduous journeys of 300–500 kilometers to Mumbai even for routine pension-related work, causing avoidable physical, financial and mental agony and hardship..**

The establishment of a CCA Office at Kolhapur would not merely be an administrative convenience; it would be a significant step towards ensuring accessible, responsive and humane public service. It would reduce delays in disposal of pension matters, facilitate effective grievance redressal, minimize travel expenses for elderly pensioners and give practical effect to the Government's vision of citizen-centric governance.

Needless to say, Hon PM has been consistently emphasising upon and urging the policy makers to ensure that Senior Citizens are not subjected to unwarranted agony and distress because of nonexistence of facilities which can otherwise be extended. And this issue really fits in this scheme of things.

The proposal is supported by compelling humanitarian, administrative and economic considerations. It deserves priority attention and early approval in the larger public interest.

I, therefore, earnestly request your good self to have the proposal examined on priority and to accord it favorable consideration. Such a decision would bring immense relief to thousands of pensioners who have devoted their lives to public service and now look to the Government for accessible and compassionate administration.

With kind regards.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'G.L. Jogi', with a horizontal line underneath.

(G.L.Jogi)

Copy to:

Addl CGCA, Respected MS Shikha Mathur Kumar, for kind information and n/ a pl.

Encl: Detailed proposal